

# Comparisons of Job Characteristics

**Focus Occupation:** Interviewers, Except Eligibility and Loan (43-4111)

**Associated Occupation:** Medical Secretaries (43-6013)

[Compare Knowledge](#)

[Compare Skills](#)

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<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 90

**Focus Occupation:** Interviewers, Except Eligibility and Loan (43-4111)

**Associated Occupation:** Medical Secretaries (43-6013)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Clerical	7.3	18.8	11.6	<<	Extensive education and/or training may be required
Customer and Personal Service	11.3	18.2	13.9	<<	Extensive education and/or training may be required
Computers and Electronics	8.4	10.8	9.3	<	Expanded education and/or training may be required
Medicine and Dentistry	3.7	8.3	3.9	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 96

**Focus Occupation:** Interviewers, Except Eligibility and Loan (43-4111)

**Associated Occupation:** Medical Secretaries (43-6013)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Active Listening	11.0	12.2	13.0	0	Current skill level may be sufficient
Speaking	10.8	11.0	12.0	0	Current skill level may be sufficient
Service Orientation	7.9	10.4	8.5	<	A higher skill level may be required
Writing	9.2	9.3	9.1	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 97

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Medical Secretaries (43-6013)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Comprehension	12.5	12.6	13.2	0	Current ability level may be sufficient
Oral Expression	12.4	12.2	13.2	0	Current ability level may be sufficient
Speech Clarity	10.2	11.1	12.3	>	Current ability level is likely sufficient
Speech Recognition	9.9	11.1	12.8	>	Current ability level is likely sufficient
Written Expression	9.8	9.7	10.0	0	Current ability level may be sufficient
Selective Attention	8.7	8.5	8.0	0	Current ability level may be sufficient
Time Sharing	6.6	7.0	5.6	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 84

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Medical Secretaries (43-6013)

Work Activities	Exclusivity of Activity
Examine documents for completeness, accuracy, or conformance to standards	64
Fill out business or government forms	42
Greet customers, guests, visitors, or passengers	63
Maintain appointment calendar	78
Maintain records, reports, or files	5
Maintain telephone logs	74
Provide customer service	14
Take messages	68
Type letters or correspondence	78
Use computers to enter, access or retrieve data	3
Use interviewing procedures	23
Use word processing or desktop publishing software	17

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

**Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)**  
**Associated Occupation: Medical Secretaries (43-6013)**

Tools and Technologies	Exclusivity
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Tools and technology data is unavailable for one or both occupations.	
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Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.